Poll Everywhere Accessibility Conformance Report
WCAG Edition
(Based on VPAT® Version 2.5)

Name of Product/Version: Poll Everywhere Participant App (pollev.com)

Report Date: July 11, 2024

Product Description: Poll Everywhere is a web-based audience response system that allows participants to respond to live polling questions.

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Notes: This VPAT is specifically for pollev.com and the participant app, including support material linked from pollev.com. The Presenter application is reviewed separately.

Evaluation Methods Used:

- MacOS Sonoma 14.5, Chrome 126, axe DevTools v4.81.3
- MacOS Sonoma 14.5, Chrome 126, WAVE
- MacOS Sonoma 14.5, Safari 17.5, VoiceOver
- MacOS Sonoma 14.5, Chrome 126 , Voice over
- Microsoft Windows 11, Chrome 126, NVDA 2024.2

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	- On the response page, when there is no "instructions image" an img tag with an empty src attribute is rendered. - On the response page, suspicious alt text is triggered when a presenter does change the alt text from the default, which is the name of the image. - On the /vote page, a form label is not associated with the control. - Clickable Image poll type does not currently support placing the "pin" and replying via Keyboard. -The "Register" button is missing descriptive text for screen readers. -On the /present page, the "Go To Presenter App" button needs descriptive text for screen readers. Remediation for all items, except Clickable Image poll, planned in 2024.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	There are no audio components to Poll Everywhere. All videos have text equivalent and/or captions
1.2.2 Captions (Prerecorded) (Level A)	Supports	All Poll Everywhere uploaded videos (support tutorials) have captions
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	All Poll Everywhere video content contains a text based alternative
1.3.1 Info and Relationships (Level A)	Partially Supports	- On response page, aria labels are missing from lists - On the response page for Q&A, the title is not being announced after choosing screen name. - On the home screen, the username lacks a label which could be read by a screen reader. - On the registration page, the visual appearance of <h1> does not reflect its position in the page hierarchy. - The cookie consent banner uses the complementary landmark, but should use a region landmark and be uniquely named. - On the /present page, a level-one heading is not present.

Criteria	Conformance Level	Remarks and Explanations
		Remediation for all items planned in 2024.
1.3.2 Meaningful Sequence (Level A)	Partially Supports	- Cookie Consent notification is skipped by screenreader and keyboard - Multiple Choice poll-type reads poll options followed by selection status, but selection status should come first if a selection has been made.
1.3.3 Sensory Characteristics (Level A)	Supports	All instructions have text based alternatives
1.4.1 Use of Color (Level A)	Supports	Color is never the only method to convey information, text is always included
1.4.2 Audio Control (Level A)	Supports	Poll Everywhere does not use audio in our application outside of some tutorial videos via YouTube.
2.1.1 Keyboard (Level A)	Partially Supports	Scrollable region of response page does not have keyboard access.
2.1.2 No Keyboard Trap (Level A)	Supports	Keyboard focus can always be moved via tabs or arrows.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not Applicable	
2.2.1 Timing Adjustable (Level A)	Supports	Presenter may pause, restart, extend or disable the timer. Poll Everywhere never mandates or includes any timing components by default.
2.2.2 Pause, Stop, Hide (Level A)	Supports	The presenter/author of the polling content may update content without participants' ability to stop them. This is a manual presentation tool.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	There are no flashes in the application.
2.4.1 Bypass Blocks (Level A)	Supports	Participants can skip to main and other content is grouped wherever possible to be skipped
2.4.2 Page Titled (Level A)	Supports	All web pages have descriptive titles. Presenter-created content is given titles by the presenter.
2.4.3 Focus Order (Level A)	Supports	Focus moves in order of the content on the site..

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Supports	All links have descriptive text.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	There are no multipoint or path-based gestures on the site.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	All links use up-event activation.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Partially Supports	On Clickable Image Polls, the button visible text is "Clear Last Response" but the accessible name is "Clear."
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	The site does not use motion for input.
3.1.1 Language of Page (Level A)	Supports	All web pages include human language.
3.2.1 On Focus (Level A)	Supports	When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A)	Partially Supports	On Settings page, labels to indicate that Visit Support Center and Plan Settings will open in a new tab/window are missing. On Join page, labels to indicate that Privacy Policy and Terms of Service will open in a new tab/window are missing.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Consistent help can be found via the Support Center link on Settings page accessible from all pages.
3.3.1 Error Identification (Level A)	Supports	If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A)	Partially Supports	On the Response page, Q&A poll's Upvote/Downvote buttons need labels that include the option they apply to and Q&A polls need a description for instructions.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	The only redundant entry on the site is when users request to change a password, which is identified as essential.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Supports	The name and role of all components can be programmatically determined.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	No videos or audio may be uploaded by the author.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	No videos or audio may be uploaded by the author.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	Content is not restricted in its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 & 2.2)	Does Not Support	Autocomplete is missing from user inputs in Settings.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Poll Everywhere does not meet contrast requirements in the following places: - Dimmed responses post selection - Location drop down - Location retry icon - Edit username - Edit email - Book code redemption
1.4.4 Resize text (Level AA)	Supports	Text may be resized.
1.4.5 Images of Text (Level AA)	Supports	Text is used to convey information, not images
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	All important visual information meets the same minimum contrast required for larger text.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Partially Supports	In navigation, "Registration" is too wide for the container when letter spacing is adjusted.

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	There are no instances of content on hover.
2.4.5 Multiple Ways (Level AA)	Supports	There are multiple ways to get to the same content.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels are descriptive of the page.
2.4.7 Focus Visible (Level AA)	Partially Supports	On registration, a focus indicator is visible but link text is not and 2 focus indicators are visible at the same time.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Partially Supports	Focus of the main response page is partly obscured when the screen name fly out is open.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	There are no dragging movements in the experience.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Undersized targets do not intersect another target.
3.1.2 Language of Parts (Level AA)	Supports	Language is programmatically determinable
3.2.3 Consistent Navigation (Level AA)	Supports	Consistent L1 navigation throughout
3.2.4 Consistent Identification (Level AA)	Supports	Components with similar functions are consistent
3.3.3 Error Suggestion (Level AA)	Supports	Error messages have suggestions for resolution
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Confirmation is required for actions that cannot be undone such as payment
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	Poll Everywhere offers authentication methods that do not rely on a cognitive function test.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Partially Supports	- On the response history page, there isn't a confirmation notification for export status. - On the response page, there isn't a confirmation notification for recent response cleared status.

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